

Communication of Interventions by Gas Suppliers and Third Party Suppliers

Introduction

As part of the Smart meter roll-out gas suppliers will start to install gas smart meters where they are not the registered electricity supplier (Gas First).

In addition to Gas First DCP 304 is proposing to allow electricity suppliers agents to de-energise meters and carry out work where they are not the registered electricity supplier. In both of the above circumstances it may be necessary for either the Gas Supplier's agent or the Third Party Supplier's agent to notify the DNO of a Cat A or B and C intervention. This paper outlines the current obligations on DCUSA Parties and outlines some options for discussion at the Interventions Working Group (IWG).

Current DCUSA Obligations

Section 2C of the DCUSA outlines the obligations on Gas Suppliers to notify the DNO/IDNO of any Dangerous Incidents (Section 52D.1).

Section 2C also places an obligation on Gas Suppliers to notify the DNO/IDNO of any damage or interference to any Electrical Lines or Plant (Section 52D.2)

Section 2D outlines the obligations on for Gas Suppliers to notify Electricity Suppliers where there is damage or interference with the Electricity Suppliers metering equipment (Section 52 J.1)

DCUSA legal drafting for clauses 52D.1, 52D.2 and 52J.1 are included in Appendix 1

Scenarios to be considered by the IWG

- 1) Gas Supplier identifies Cat A intervention requirement when attempting to install gas comms hub device.
 - Any Cat A intervention request should be telephoned through to the DNO/IDNO therefore the current process for reporting Cat A can be followed
- 2) Third Party Electricity Supplier identifies Cat A requirement when attempting to de-energise electricity supply
 - Any Cat A intervention request should be telephoned through to the DNO/IDNO therefore the current process for reporting Cat A can be followed
- 3) Gas Suppliers identifies Cat B/C intervention requirement when attempting to install gas comms hub device
 - Gas Supplier to pass request to registered electricity supplier for them to raise D0135 dataflow
 - Gas Supplier asks customer to notify their Electricity Supplier that Cat B/C intervention required
 - MOP raises D0135 direct to DNO/IDNO
- 4) Third Party Electricity Supplier identifies Cat B/C intervention requirement when attempting to de-energise electricity supply

- Third Party Electricity Supplier to pass request to registered electricity supplier for them to raise D0135 dataflow
- Third Party Electricity Supplier asks customer to notify their Electricity Supplier that Cat B/C intervention required
- Third Party Electricity Supplier raises D0135 direct to DNO/IDNO
- MOP raises D0135 direct to DNO/IDNO

Appendix 2 contains links to the D0126 and D0135 dataflows

IWG is invited to discuss the above scenarios and options for reporting Intervention requests

Appendix 1

SCOPE OF SECTION 2C

This Section 2C and the Schedules referred to in it set out the terms and conditions pursuant to which a DNO/IDNO Party shall allow a Gas Supplier Party to install and thereafter maintain Smart Metering Comms Hub Devices.

52D. PROVISION OF INFORMATION

Dangerous Incidents

52D.1 Where the Gas Supplier (or any of its contractors or agents) receives a report or enquiry from any person about any matter or incident that does or is likely to:

52D.1.1 cause danger or require urgent attention in relation to the supply or distribution of electricity in the Company's Distribution Services Area through the Distribution System; or

52D.1.2 affect the maintenance of the security, availability and quality of service of the Distribution System, the Gas Supplier shall notify the Company of such report or enquiry in a prompt and appropriate manner having regard to the nature of the incident to which the report relates. The Gas Supplier shall notify the Company by telephone or post using the telephone number and postal address identified in the Company's Security and Safety of Supplies Statement or such other telephone number as may from time to time be notified in writing by the Company.

Damage or Interference

52D.2 The Gas Supplier shall (and shall ensure that its contractors and agents shall) in a prompt and appropriate manner having regard to the nature of the incident, inform the Company where the Gas Supplier has (or in the case of the Gas Supplier's contractors and agents, such contractors and agents have) reason to believe:

52D.2.1 that there has been damage to the Electrical Plant or Electric Lines owned by the Company; or

52D.2.2 that there has been interference with any electricity metering equipment at an Entry Point or an Exit Point on the Company's Distribution System that has prevented such metering equipment from correctly registering the quantity of electricity supplied, unless the Gas Supplier believes that the damage or interference was caused by the Company.

52D.3 Where the Gas Supplier has reason to believe that any damage or interference reported by it (or by its contractors or agents) under Clause 52D.2 has been caused by a criminal act, it shall provide the Company with such information as is reasonably required for investigating the incident and resolving any safety concerns arising out of it.

SCOPE OF SECTION 2D

This Section 2D and the Schedules referred to in it set out the terms and conditions pursuant to which a Supplier Party shall allow a Gas Supplier Party to install and thereafter maintain Smart Metering Comms Hub Devices.

52J. PROVISION OF INFORMATION

Danger, Damage or Interference

52J.1 The Gas Supplier shall (and shall ensure that its contractors and agents shall) in a prompt and appropriate manner having regard to the nature of the incident, inform the Electricity Supplier where the Gas Supplier has (or in the case of the Gas Supplier's contractors and agents, such contractors and agents have) reason to believe that:

52J.1.1 the flow of electricity through the Exit Point has been interrupted (and remains interrupted);

52J.1.2 there has been interference with any electricity metering equipment at a Premises that has prevented such metering equipment from correctly registering the quantity of electricity supplied; and/or

52J.1.3 the electricity metering equipment at the Premises otherwise presents a danger, unless the Gas Supplier believes that the Electricity Supplier has caused such circumstance to arise.

52J.2 The Electricity Supplier shall (and shall ensure that its contractors and agents shall) in a prompt and appropriate manner having regard to the nature of the incident, inform the Gas Supplier where the Electricity Supplier has (or in the case of the Electricity Supplier's contractors and agents, such contractors and agents have) reason to believe that there has been damage to or interference with the Smart Metering Comms Hub Device (unless the electricity Supplier believes that the damage or interference was caused by the Gas Supplier), or that the Smart Metering Comms Hub Device otherwise presents a danger.

52J.3 For the purposes of giving notice under Clause 52J.1 or 52J.2, the Gas Supplier or the Electricity Supplier (as applicable) shall use its reasonable endeavours to establish the identity of the Electricity Supplier or Gas Supplier (as applicable) to whom notice should be given. Where the Gas Supplier or the Electricity Supplier (as applicable) is unable to establish the identity of the person to whom notice should be given, it shall give such notice to the United Kingdom Revenue Protection Association.

Appendix 2

<https://dtc.mrasco.com/DataFlow.aspx?FlowCounter=0126&FlowVers=1&searchMockFlows=False>

<https://dtc.mrasco.com/DataFlow.aspx?FlowCounter=0135&FlowVers=2&searchMockFlows=False>